# Thank you for booking your skip with Enva




In preparation for your skip delivery, please ensure safe access is maintained around the skip on your allocated drop off and collection days. All obstructions must be cleared in order for the skip to be offloaded and collected safely. Skips cannot be placed over manhole covers or water hydrant covers.

When placing a skip on your driveway, please also consider the suitability of your driveway surfacing for the weight of the skip vehicle and skip, particularly when filled.

**What3Words** to be provided for placement of skips wherever possible. Skips being placed on roads require a council permit which we can arrange for you.

| Skip Size | Type | Width* | Length* |
|---|---|---|---|
| 4 cy | open | 2.3m | 2.5m |
| 6 cy | open | 2.3m | 3.8m |
| 8 cy | open | 2.3m | 3.8m |
| 12 cy | open | 2.3m | 4.6m |
| 12 cy | enclosed | 2.3m | 3.8m |

**All skips have a maximum fill line which must be observed** to avoid additional charges or failed collections.

For skips, this line is typically the very top of the skip and anything above this is over the maximum allowance and may incur an extra charge. It is your responsibility to ensure your waste is contained within the maximum fill line.

## What can I put in my skip?

As a responsible waste processor Enva can handle most domestic items that you would need to place in a skip.

**These would be items such as:**

- **Plastics/Metals**
- **Wood/MDF**
- **Paper/Card/Magazines/ Books**
- **Soil** (please inform us beforehand as it may affect pricing)
- **Concrete/Hardcore**
- **Toys** (without batteries)
- ***Furniture** (please inform us beforehand as it may affect pricing)
- **Clothing**

**NOTE:**
Overloaded skips are unable to be collected for Health and Safety reasons.



# Hazardous Waste

Due to Government legislations and the operating permits we have for processing waste, there are some items we cannot accept in our skips. Please check the list below to see if you have any waste which falls into the unacceptable category.



**Mattresses**



**Asbestos**
In any forms or quantity, this includes non-hazardous asbestos looking materials.



**Aerosols**
Aerosols displaying any hazardous signs.



**Contaminated Soil**
Includes soil contaminated with oil/diesel/petrol/ asbestos.



**Chemicals and Pesticides**
Displaying any of the hazardous signs either full or containing residue.



**Clinical Waste**
Nappies, needles, soiled bandages and dressings.



**Tyres**



**Dust**
Fine dust particles which are not bagged or have not been dampened.



**Hazardous or Toxic**
All waste labelled as hazardous including; batteries, fridges, freezers, resin tins, industrial detergents, paints with residue, oil waste containers or bags.



**Oil Filters & Waste Oils Diesel**
Any materials contaminated with oil/diesel/petrol.



**Sludges and Liquids**
We are unable to take any liquid waste.



**Syringes and Sharps**
Either loose or boxed needles, syringes and sharps.

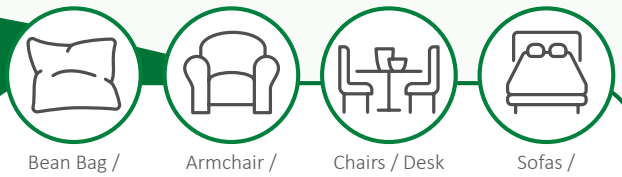
**NOTE:** Non-compliant items placed in skips will be returned to site or disposed of and charged accordingly. If you have a regular need for hazardous waste removal, **please call us to discuss your needs.**

To comply with the duty of care legislation it is the customer's responsibility to provide Enva with an accurate and suitable description of their waste to allow us to dispose of it compliantly.

Enva can collect all types of hazardous waste, however prior notification must be provided, and a separate collection will be required.

Should you require further information or guidance, please email or contact our Customer Service team on **0115 940 3111**

**customerservice@enva.com**



Bean Bag / Single Cushion | Armchair / Futon | Chairs / Desk Dining / Footstool | Sofas / Sofa Beds

## *Furniture with Upholstered Seating

Upholstered seating may contain Persistent Organic Pollutants (POPs) that require an arranged solution and advance notification. This furniture cannot be mixed in with other waste.

**Please contact our team to discuss as it may affect pricing.**

# Skip Booking Guidance

**Please observe the following in relation to your skip booking.**

- **Wasted Journey Charge** will be applied per skip, per attendance. **This is for**; blocked access, overloaded skips, contaminated skips, jobs not rescheduled or cancelled (with the required 24hr notice).
- **Soil**, maximum skip size is 6 yards. 8 yards are not suitable for soil as this may then be overweight, due to soil density.

## Contamination Charges

Contaminated charges will apply for non compliant items, for example:

- Car Tyres
- Fridges
- Artificial Grass
- Mattresses
- TVs

**PLEASE NOTE:** Contamination may lead to rejection of skip. This is at the discretion of the waste collector, please do not assume these rates mean the items are acceptable in the skip. If in doubt, please contact our customer service team for guidance.

### Skip Cubic Volumes

- 6cy skip = 4.59 cubic metes
- 8cy skip = 6.12 cubic metres
- 12cy skip = 9.2 cubic metres

## Vehicle weight terminology explained

### Gross Weight

- Is the maximum total weight (the legal maximum weight the truck can be), including; the truck itself, the skip, the waste inside, the driver and any fluids (fuel, AdBlue etc).
- For an 18t skip truck, this is 18 tonnes (18,000 kg).

### Tare Weight

- The weight of the empty truck and skip, without any load.
- This is typically around 11 tonnes, depending on the skip size, fluid levels, drivers weight etc

### Net Weight

- The weight of the actual waste material inside the skip.
- Calculated by subtracting the tare weight from the gross weight.
- **Example:** If the tare weight of the truck is 11t, net load capacity allowed in the skip would be 7t.

All of our trucks are fitted with load weigh indicators placed on both rear axles of the skip truck.

This will inform the driver if the vehicle exceeds the maximum permissible weight for transportation.

### Vehicle Length and Widths

- Standard width of 18 and 14t truck - 3 metres
- Standard length of 18t truck - 6.7 metres
- Standard length of 14t truck - 4.9 metres

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